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### Investment Management Lite: A Unique Approach to Capital Spend

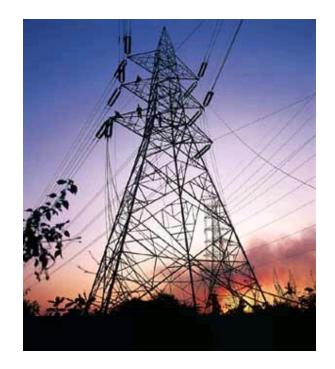
Host Speakers: Dan Nunes, Synactive Rumi DeSilva, Synactive

Customer Speaker: Dave Nelsen, PacifiCorp



# Agenda

- GuiXT by Synactive
- Utility Company's Using GuiXT
- Introduce Dave Nelsen
  - Manager SAP Functional Support
- Customer Presentation: PacifiCorp
  - Investment Management Lite...
- Questions & Answers



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# Simplify, Clarify, and Optimize SAP

- GuiXT Technology
  - Embedded in SAP
  - Certified by SAP for NetWeaver Portals
  - No backend code changes
- Benefits
  - Faster SAP Data Entry
    - Input sets automatically fill in common information in SAP fields
    - Set default values
    - Less manual entry for users means fewer mistakes
    - Streamline business processes, remove unwanted fields, and consolidate screen tabs





## **Utilities Industry**

- Pace of Change Has Increased Substantially
  - Tough economic environment
  - Difficult access to capital
  - Rising costs and environmental concerns
- Rate Increases Unavoidable
  - Driven by rising costs, expiring rate caps and increased capital investment requirements
- New Production to Meet Demand
  - Environment compliance
  - Consistent customer service
  - Shareholder value



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## **Utility Companies**

- Case Study I
  - Provides water to more than 400,000 individuals
  - Owns nearly 3,000 miles of transmission and distribution mains
  - Covers a service area of more than 270 square miles
- Case Study II
  - One of the largest electricity/natural gas providers in the upper Mid- and Northwest
  - Serves approximately 656,000 customers
  - Regulated electric/natural gas distribution, transmission, and energy supply

#### Case Study III

- Sixth largest public utility company in the US
- Serves approximately 1.1 million customers
- Service territory more than 900-square-miles





## Case Study I

Utility Provides Water to More than 400,000 Individuals

- Module: Investment Management
- Transactions: CJ20N Project Builder
  - Project builder is used to manage projects that require detailed planning of activities and resources.



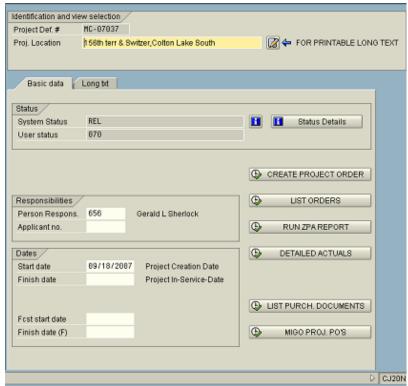
# **Case Study I**

#### **Customer Challenges**

- Reports built outside project builder
- Multiple processes, screens, and transactions required to build reports
- Time necessary to complete transactions increases, leads to low productivity

#### **GuiXT Solution**

- Project builder process is simplified using GuiXT
- Report creation now done by the click of a button on the project builder screen
- Navigation to other screens and transactions to create reports not necessary







# **Case Study II**

Utility is One of the Largest Providers of Electricity and Natural Gas in the Upper Midwest and Northwest

- Module: Plant Maintenance
- Transactions: IW51, IW52, IW53
  - Service Notifications
    - Used to report a problem, request work, or record an event or activity



# **Case Study II**

#### **Customer Challenge**

- Users must navigate through multiple tabs and screens to enter information
- Redundant fields
- RMA status changes take 4-5 clicks

#### **GuiXT Solution**

- Required fields and status information brought to first tab
- Issued goods and delivery are completed automatically
- Action box items are customized, preventing users from performing restricted actions

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otification tatus rder Notification	X00000000001 S3 BZN ELECTRIC NOTIFICA OSNO	TION Additional Notification Description 82N UNDERGROUND ELECTRIC NOTIFICATION FunctLocation 906-6AS-B02 Div @ 11 0 12
Cust. addres Sold-to party	1019255 Synactive Inc.	Create Customer
Street/Hse No.	Umang Desai E Broaday St 40 59701 Butte	Change/Display Customer MTU NPS US MT  Change Customer
Telephone	650-341-1111 W-1 Fax	So in the Customer
Reported by	650-341-1111 ₩-1 Fax	
	650-341-1111 ₩-1 Fax	Organization 14:26:47 Sales Area 9180 20 11





# Case Study III

Utility is the Sixth Largest Public Utility Company in the US

- Module: Plant Maintenance
- Transactions: IW51, IW52, IW53
  - Service Notifications
    - Notifications are used to report a problem, request work, or record an event or activity

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# **Case Study III**

#### **Customer Challenges**

- Limited network connectivity
- Limited data capacity
- Data manually re-entered in to SAP database at EOD

#### GuiXT Solution (Offline)

- Eliminates network
   connectivity issues
- Stores HUGE amount of data
- Upload data in to SAP with a single click

Otification Detail	3											
C Back	Save Save	Ready for	Upload	Ø	Update \	Values						
Sub Area	38_01	) ТВ Мар		297	E4		Notif 1	ype		W2		
Route Number		Functional Loc		2183	102		Notific	ation		111099	5141	
Address	1730 I ST	Notify Date		12/1	4/2009		Order			300638	72	
City	SACRAMENTO	Reported By		XOPE	EKERT		Resp	onsible		Ť		
Zip Code	95811						Priorit	У				
Name	DHS PROPER	TIES, LL Phone		916-	636-187	.6	Requi	red Start		1		
Owner Name		Owner Phone					10000000000	red End				
Meter Reading Instruction	SMUD KEY 1	Location Notes			IT REAR	QUADRAN'		letion Da	te			
Crew Type	В	How No		P			*			-		R
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REMARK2		× REMARI	<4				×					
Long Text ALLEY 18 TO 19TH;;;;								1				2
ALLET 18 10 1918;;;;									Long tex	-		
									Long tex	t exists		1
Tree List												N I
Seg Species Desc	Quantity	Work type Desc	CL Desc	TGR	Hazard	Sig.Desc		Cvc Lmt	Gr.Stmp	Replace	LngTxt Ind	
001	2	V - PRUNE	"19"-4'					-	1			
002	1	NO WORK THIS CYCLE	>4'									
003 DEC - LIQUID AM	BER (S 1	SIDE PRUNE	"19"-4'								Х	
				_					l	-		-
4												





## Investment Management Lite: A Unique Approach To Managing Capital Spend

Dave Nelsen

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# Introduction

- Presenter
  - Dave Nelsen PacifiCorp
  - Manager SAP Functional Support
    - WM & HR Modules
  - Contact
    - 801-220-4938
    - <u>dave.nelsen@pacificorp.com</u>

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## Introduction...continued

#### PacifiCorp

- Regulated electric utility located in the western United States
- 6,500 employees
- Division MidAmerican Energy holding company (MEHC)
- Operate in 6 western states servicing 1.7 million customers
- Generation capacity: 9,140 mw



## Introduction...continued



Jim Bridger - Rock Springs, WY

- 12 Thermal Plant Sites (coal, natural gas, geo-thermal)
- Provide 83% of Generation



Lake Side(natural gas) - Lindon, UT www.GuiXT.com



## Introduction...continued



Merwin - Lewis River, WA

- 47 Hydro Plants
- Throughout WA, OR, ID, UT, MT, CA

Yale - Lewis River, WA



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## Introduction...continued



- 10 Wind Sites (WA & WY)
- 537 Turbines
- Approx. 900 MegaWatts





## Introduction...continued



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# Introduction...continued

- SAP History
  - First implemented 1999 R3 4.0b
  - Currently on R3 Release 4.7 (since 2003) Upgrading to ECC6
  - SAP users: 6,500... but 2,500 daily
  - SAP Functionality in Use
    - FI, CO, HR, PM, PS, IM, EH&S, MM, AM, SD, SRD, BW 7.0, Netweaver 7.0



# Learning Points

- How PacifiCorp uses Investment Management (IM) module to manage capital spend
- Key configuration points and user exits
- How GuiXT was used to streamline and control



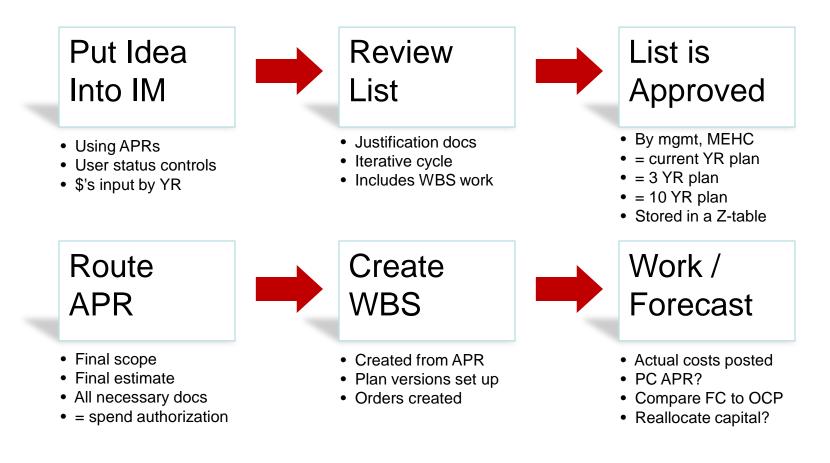


# How PacifiCorp Uses IM to Manage Capital Spend

• Implemented in 2006 – but only a "Lite" version



#### How PacifiCorp Uses IM...Process Outline





## How PacifiCorp Uses IM to Manage Capital Spend...continued

- Investment Program
  - Position ID's
- Appropriation Requests (APR's)
  - Cost object but only planned dollars





## How PacifiCorp Uses IM to Manage Capital Spend...continued

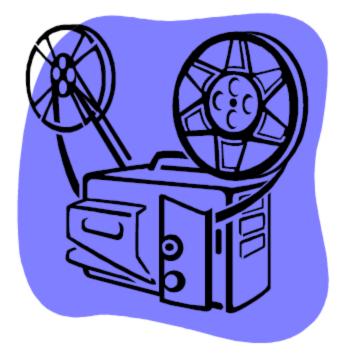
- Tightly Integrated with PS
  - Project creation from APR
- User Defined Status'
  - Parking lot, current year capital plan, 10 year capital plan
- Workflow
  - Persons involved
  - Electronic approval
- BW: Ties It Together and Manages





## How PacifiCorp Uses IM to Manage Capital Spend...continued

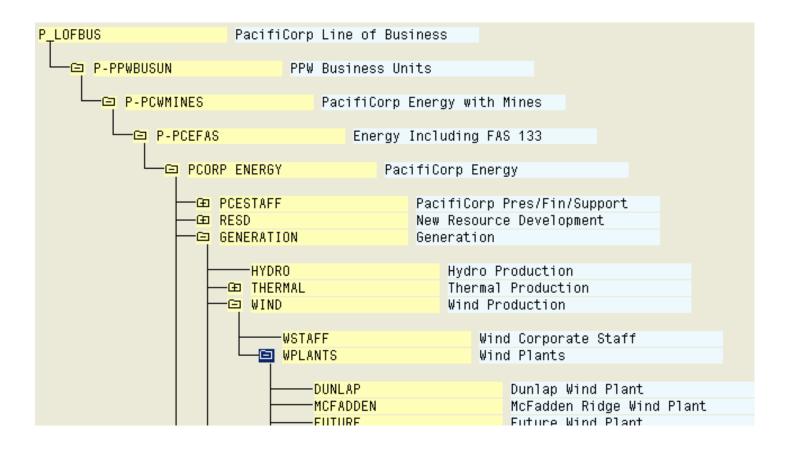
Demo



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### **Demo:** Investment Program



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#### **Demo:** APR General Data Tab

Appropriation req.	10009463		App. req. type	61			
Name	U4 - BLR Pilot Torch	Air Duct Upgrade		B			
General data Sta	tus/Measure(WBS)	Additional Fields	Variant				
General data							
Reason for investmt	GF Asset Mair	nt - Repair/Replace		<b>-</b>			
Envir. investment	Envir. investment 99999 Not Applicable						
Priority							
Implementation start 07/01/2008							
Requesting organization	al units						
Requesting co. code	1000 PacifiCor	p					
Req. cost center	10401 G	_DJ Produce Steam-	4	<b>P</b>			
Req. profit center	1077 D	ave Johnston Plant U	nit Four	<b>P</b>			
Responsible organizatio	nal units						
Plant	1515 Daves	lohnston					
Functional Location	T-1515-4-PS		U4 PRODUCE STEAM				
Other General Responsible Organizatio	on G_PLANTS	GEN Plants					
Persons involved							
Funct	Partner	Name	A.Address				
IM:PersonResponsi	i 🖹 P96936	Thomas A Lancaster					
IM: Reviewer	P70701	Matthew NL oveland					

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### **Demo:** Status/Measure(WBS) Tab

Appropriation req.	10009463		App. req. type	61				
Name	U4 - BLR Pilot Torch A	ir Duct Upgrade						
General data Stat	us/Measure(WBS)	Additional Fields	Variant					
Status								
System status	Released	roo isa	mplete (techn.)	∞ 🖉 🐴				
System Status	Replaced by measu	ire 🔡						
User status	Accounting Review	1	/					
User Status	Economic Review							
User Status	Activo: Current rear	S						
Assignment to investmer	nt program position							
Investment program								
Position ID								
Measures to be carried out								
WBS element	Pre.proj.	Short text		<b>[</b> ]]				
SDVJ/2008/C/074		U4 - BLR Pilot Torch	n Air Duct Upgrade					

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### **Demo:** APR Variant Tab

General data Status/Measure(WBS) Additional Fields Variant										
Ger	ieral data	Plan versions	Plan	values	Preinv.a	analysis	Docum	nents		
Plan values on the variant 0001										
Period	Investr	nent costs	Overhe	ad costs		Combi	ned costs		Revenue	
Overall		900,000			50,969		95	50,969		
2009		100,000			4,820		16	94,820		
2010		800,000			46,149		84	46,149		
2011		0			0			0		
2012		0			0			0		
2013		0			0			0		
2014		0			0			0		
Total		900,000			50,969		95	50,969		•
	• •								••	]
62						Currn	cv USD		1	
							•,			
Overrie	de AFUDC	and Capital Surcha	rge Valu	es						
AFUD	C and Cap	pital Surcharge (Over	'head C	osts)						
Variant	Period	Capital Surcharge		AFUDC			Overhead C	osts		
0001	2009	2,1	750.00		2,	070.00		4,3	820.00	
0001	2010	22,1	000.00		24,	149.00		46,	149.00	•
0001	Total	24,	750.00		26,	219.00		50,	969.00	

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### **Demo:** APR Routing Status Report

System       Help         Image: SAP       Image: SAP									
SAP	SAP								
Position ID:	APR Routing Status Report Position ID: JB								
				APR	Description	Total Coat	0 pp rouge	Approver blome	Lipper Otativa
APR Tree	Result Pending	System St For approval	Status WAITING	10003260	Description U3 Transformer Prot	Total Cost 627,031.25	Approver	Approver Name	User Status Economic Review
	Approved						P70701 P93362 P95602 P11990	Matthew N Loveland PAUL FAHLSING Teresa A Ward Robert P Arambel	

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## **Demo:** APR Create Project

General data Status	s/Measure(WBS)	Additional Fields 🛛 Variant	
Status			
System status	Approved	🔊 Release	🔄 🐼 🗳 🗠
User status	Accounting Review	1	
User Status	Active: Current Yea	rs	
Assignment to investment	program position /	/	
Investment program	PCORP-01 2008	PacifiCorp Investment Program	
Position ID	CARBON	Carbon Plant	
Measures to be carried (	out		
WBS element	Pre.proj.	Short text	
			▼
Project			<u> 200</u> 2

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## Demo: IM BW Report

Position ID	WBS/APR	Text	Cost Element	001/2011	002/2011
CARBON	000010011192	U0 Motor Fire Pump Supply Line	4500/503400		
CARBON	000010011192	U0 Motor Fire Pump Supply Line	4500/585850		
CARBON	000010011192	U0 Motor Fire Pump Supply Line	4500/887302		
CARBON	SCAR/2007/C/028	U0 FLY ASH HANDLING SYSTEM	4500/503400	\$7,835	-\$35,571
CARBON	SCAR/2007/C/028	U0 FLY ASH HANDLING SYSTEM	4500/887302	\$161	-\$5,140
CARBON	SCAR/2007/C/504	U2 ECONOMIZER REPLACEMENT	4500/503400	\$	-\$31
CARBON	SCAR/2007/C/504	U2 ECONOMIZER REPLACEMENT	4500/887302	\$	-\$4
CARBON	SCAR/2007/C/539	U0 RAW WATER LINE	4500/503400	-\$77,843	\$
CARBON	SCAR/2007/C/539	U0 RAW WATER LINE	4500/887302	-\$1,604	\$
CARBON	SCAR/2008/C/012	BLANKET: ASBESTOS ABATEMENT CY 2008	4500/503400	-\$1,422	\$
CARBON	SCAR/2008/C/012	BLANKET: ASBESTOS ABATEMENT CY 2008	4500/887302	-\$29	\$
CARBON	SCAR/2008/C/014	U1 Alarm Management System	4500/503400	\$5,764	-\$5,764
CARBON	SCAR/2008/C/014	U1 Alarm Management System	4500/887302	\$119	-\$833



# Key Configuration Points and User Exits

#### • Configuration

- Program
- APR Types
  - Powerful
- Measures
  - Select in APR type
- Workflow

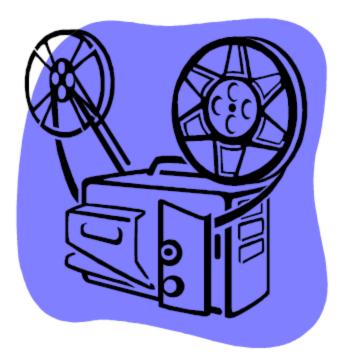






## Key Configuration Points and User Exits

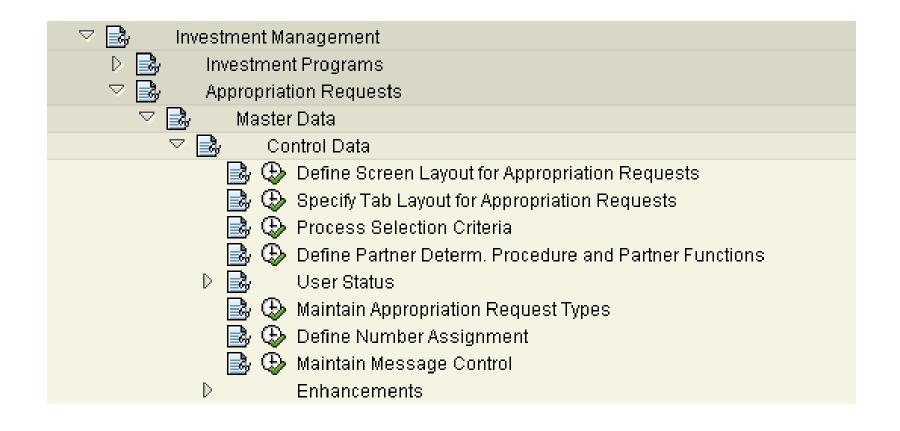
#### Demo



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## Demo: Configuration



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## Key Configuration Points and User Exits...continued

#### • User Exits

- Function Group xai1 (one)
  - Used for additional fields tab, custom tables, etc.
  - Use configurator to place group boxes on tabs
- BADI: CL\_EX\_APPREQUEST\_UPDATE
  - Used for validation before save
- Workflow

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# How GuiXT Was Used to Streamline and Control

#### • GuiXT

- More user friendly
- Data validation and control





# How GuiXT Was Used to Streamline and Control

#### Issues

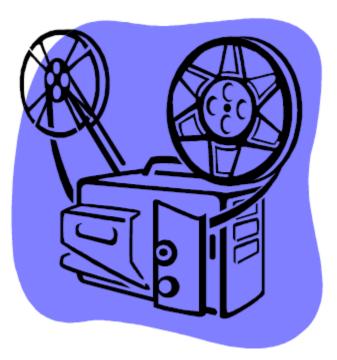
- Customized using configurator as much as possible
- Very few parameter ID's
- Many casual users
- Many approvers with little/no SAP experience
- Fiscal vs. Calendar year
- Incomplete project creation

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## How GuiXT Was Used to Streamline and Control

Before and After Demo



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#### **Demo:** APR Creation Using Standard R3

Name				
General data State	us/Measure(WB	S) Additional Fi	elds Variant	
General data				
Reason for investmt	<b>⊻</b>			<b>P</b>
Envir. investment	R			<b>P</b>
Priority				
Implementation start	ſ⊈			
Requesting organizationa	l units			
Requesting co. code	1000			
Req. cost center	R			<b>S</b>
Req. profit center				2
Responsible organization	al units /			
Plant	1535			
Functional Location				
Other General				
Responsible Organization	n G_PLANT	S		
Persons involved				
Funct	Partner	Name	A. Address	
IM:PersonResponsi.	🗉			
IM: Auth Approver	1			

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### Demo: APR Creation Using Standard R3...continued

Appropriation req.	INTERN-00001		App. req. type	G1
Name	U1 Baghouse Compor	nent Replacement		
General data Sta	itus/Measure(WBS)	Additional Fields	Variant	
General data Ota		Additional rields	Vallant	
Status				
System status	Created	▲ Fo	or approval	
User status	Active: 10 YR Plan			
Oserstatus	Active. TO YR Plan	<b>*</b>		
Assignment to investme				
Investment program	y r			
Position ID				
Measures to be carrie	d out			
WBS element	Pre.proj.	Short text		
Project		31		<u>8008</u>

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## Demo: APR Creation Using Standard R3...continued

Appropriation req.	INTERN-00001		App. req. type	G1
Name	U1 Baghouse Compo	onent Replacemen	t	
General data Sta	tus/Measure(WBS)	Additional Fields	Variant	
Checkboxes Overhaul Obligated Technical Review Environmental Review Economic Review Repair/Replacement Removal/Salvage Retirement Asbestos Indicator Original Capital Plan				
Other Data Net Benefit to Capital Ra Present Value Revenue Asset Location Joint Venture Rank Ri sk				

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## Demo: APR Creation Using Standard R3...continued

Other Data		
Net Benefit to Capital F	Ratio (NBCR)	
Present Value Revenu	ie Requirement (PVRR)	
Asset Location		
Joint Venture		
Rank		
Risk		
Justification		
Just Opport Cost		
Probability		
Thermal		
Heat Rate	%	
Availability (hrs)		
Hydro		
Hydro Prd Area		
Hydro Plant Facility		
Hydro Area Code		

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### Demo: APR Creation Using Standard R3...continued

Appropriation req.	INTERN-00001	l	App	p. req. type	G1
Name	U1 Baghouse (	Component R	eplacement		
General data Status/Measure(WBS) Additional Fields Variant					
Reporting					
Cost Peak Month 🗹					
Variant	Syst	tem status	User status	Costs (USD)	Revenue (
<u>B</u>				(	
	•	•			• •
		Discusives	Design an alw		
General data	lan versions	Plan values	Preinv.analys	sis Documen	
Variant	R				
Copied variant					
Completion date	R				
Start-up date					

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## Demo: APR Creation Using Standard R3...continued

Appropriation req.	INTERN-00001	App.	req. type	G1		
Name U1 Baghouse Component Replacement						
General data Status/Measure(WBS) Additional Fields Variant						
Reporting Cost Peak Month 0						
Variant	System status	User status (	Costs (USD)	Revenue (		
🔁 0001	CRTD		0			
				()		
General data Plan versions Plan values Preinv.analysis Documents						
Assignmt to plan versi	ions					
Appr.year Version	Version name Auth	Name	Variant Appr	opriation req. 🛅		
2008 9	Major Projects F		æ			
2007 9	Major Projects F					
2006 9	Maior Projects F					

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## Demo: APR Creation Using Standard R3...continued

Appropriation	n req.	INTERN-0000	1	App. req. type	9 <b>1</b>
Name		U1 Baghouse	Component Replacement	l.	2
Genera	al data 🛛 Sta	atus/Measure(\	WBS) Additional Fields	Variant	
	10	•			
Gener	ral data 🖌 P	lan versions	Plan values Preinv.	analysis Documents	
Plan va	alues on the va	ariant 0001			
Period	Investment co	osts	Overhead costs	Combined costs	Revenue <u> </u>
Overall				(	9
2007					
				(	9
2008					9
2008 2009				(	
				(	9
2009				(	D
2009 2010					9 9 9
2009 2010 2011		0	<u> </u>		

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#### Demo: APR Creation Using GuiXT

Appropriation req.	INTERN-00001		App. req. type G1
Name 🗩			
General data Sta	tus/Measure(WB	S) Additional Fields	Variant
General Reason for Investment Environ. Reason Implementation start Est.Completion Date Plant Req. cost center Responsible Org. Functional Location	☑ ☑ ☑ ☑ 1515 ☑ G_PLANTS	(Calendar Date) (Calendar Date)	Other Data Overhaul Asbestos Economic Review Needed? Hydro Location Info Prod Area
	>		Area Cd. Diser Status
Investment Position Investment Program Position ID	PCORP-01	2008	<ul> <li>Parking Lot</li> <li>Active: Current YRs (3 Years)</li> <li>Active: 10 YR Plan</li> </ul>
Persons involved Funct IM:PersonRespons IM: Auth Approve		Name	A.Address

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#### **Demo:** APR Creation Using GuiXT...continued

Appropriat	ion req.	INTERN-00001 App. req. type 61									
Name		U1 Turbin	e Blade Repla	acement							
Gene	General data Status/Measure(WBS) Additional Fields Variant										
Reporting         Cost Peak Month >>       0         Estimated current duration: 9 months.											
Variant System status User status Costs (USD) Revenue (											
D 🔁 OI	D 🔁 0001 APR Estimate CRTD 0										
Plan	values on t	he variant 0001									
Fis YR	Cal YR	Investment cos	ts	Overhead	costs		Combined	costs		<u>ات</u>	
Overall									0	L	
2010	CY 2009								0	님	
2011	CY 2010								0		
2012	CY 2011								0	-	
2013	CY 2012								0		

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#### **Demo:** APR Creation Using GuiXT...continued

es En <u>v</u> ironment S <u>v</u> stem <u>H</u> elp						
드 : 😋 😪 : 🗅 : : : : : : : : : : : : : : : : :						
ion Request:						
🖙 Work Flow 🗟 Reviewer List 😵 Create APR w/GuiXT 🗋 Create Docs 🚺 Attach Docs 🕤 Retrieve Docs 🚹 Hel						
on reg.] 10010500 😥 App. reg. type 61						
CURRANT CK NERC CIP Compliance Work						
ral data Status/Measure(WBS) Additional Fields Variant						
data /						

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#### **Demo:** APR Approvals Using Standard R3

General data Status/Measure(WBS) Additional Fields Variant						
General data						
Name	Document Demo					
Reason for investmt	6A Compliance - Safety					
Envir. investment	99999 Not Applicable					
Priority						
Implementation start	12/11/2009					
Requesting organizational	units					
Requesting co. code	1000 PacifiCorp					
Req. cost center	10004 G_Nau Operations 🔿					
Req. profit center	1001 Naughton Plant (B/S) - Materials					
Responsible organization	al units					
Plant	1535 Naughton Plant					
Functional Location	T-1530-1 CARBON PLANT UNIT 1					
Other General						
Responsible Organization	n G_PLANTS GEN Plants					

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#### Demo: APR Approvals Using GuiXT

🔁 Retrieve Documents 🗋 Create Rejection Notes 🛛 🍫 Change APR User Status						
Appropriation req.       10011650       Document Demo         Approp.request type       61       Generation Appropriation Request         APR Overview       Status/Assignment       Economics & Other       Annual Cash Flow/General						
General data	- 1					
Name Doc	ument Demo					
IM Position ID Car	bon Plant					
Responsible Person: See Per	sons involved table	e below	Priority			
Responsible Org.	G_PLANTS					
Plant 153	5 Naughton	Plant	Unit	1		
Hydro PRD Area	Hydro Plant Fac.		Hydro Area Code			
Orig. Capital Plan 🛛 🖸	verhaul					
100% Costs	PacifiCorp Sha	re	Schedule			
Total 16,418	Totai	0	Est. Start	12/11/2009		
Total Orig. 0	Current YR		Est. Compl.	12/11/2016		
Current YR 11,211	Avail Budget	2,707,189	Est. TECO	12/11/2010		
Avail Budget 2,707,189	Bud-CY APR	2,707,189				
Bud-CY APR 2,695,978						

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# How GuiXT Was Used to Streamline and Control...continued

- Using GuiXT
  - Can also set up a project/WBS completely
  - Update planned values on the project





# **Best Practices**



- Know the Business Process
- Get Executive Support
- Use Exits and BADI's
- GuiXT







# Key Learning's...

- IM Can Be Used to Effectively Plan and Authorize Capital Spend
- Take Advantage of User Status'
- Take advantage of tools
  - (workflow, BW, user exits, guixt, etc.)

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# Thank You Very Much For Your Time!

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## Webinars: July & August

Manufacturing Industry

- Customer Presentation
  - Summit Electric Supply Company, Inc.
  - July 21, 2010 at 10:00 AM (Pacific)

Utility Industry

- Customer Presentation
  - Fairfax Water
  - August 18, 2010 at 10:00 AM (Pacific)

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## **Questions & Answers**

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## **For More Information**

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